

Supported Browsers

Updated October 11, 2016

We support the current and prior major releases of Internet Explorer, Firefox, Safari and Chrome. When a new version is announced as Release to Web (RTW), support will cease on the third-oldest major version.

Please note that utilizing older browsers may result in disabled functionality or limited access to services.

Supported Browsers - Current and Prior Major Release
Internet Explorer (IE) 11 & Microsoft Edge
Firefox
Safari - Apple/Mac Users only
Google Chrome

The supported browsers above are for use with the traditional online banking interface and devices (desktop/laptop), and do not apply to use with mobile devices (phones/tablets). If using a phone or tablet to access online banking outside of an app, functionality and appearance may vary from the traditional interface.

Note: It is not recommended to use Compatibility View with Internet Explorer, as the user experience is degraded.

Additional Browsers:

Browser usage is reviewed monthly. Additional browsers will be added if usage meets or exceeds 5% of total login activity.

Beta Versions:

Beta versions are not supported. When new versions of browsers are announced as ready to Release to the Web (RTW) by the provider, they will become a supported version.

Troubleshooting:

The following types of tools and/or access are not recommended and may impact experience:

Accessing accounts via an embedded browser such as:

- Personal or Commercial Financial Management Software (Quicken, QuickBooks, etc.)
- Browser bars within AOL, Yahoo, Google, etc.
- Internet portal access within gaming system such as xBox.

Use of browser add-ins (emoticons, FunWeb services, etc.)